

Wholesale Terms & Conditions

-MINIMUM ORDER:

Minimum opening order \$200. No minimum on reorders.

-HOW TO PLACE AN ORDER:

Fill out easy online order form, or email your order with a list of SKU numbers and quantities to jenny@windsparrowstudio.com. You'll receive a detailed invoice including shipping when your order is received.

-WHOLESALE PRICING

All prices are listed in US dollars. Prices are subject to change without notice. Buyer will be charged shipping in addition to wholesale order.

-PAYMENTS

Payment due when order is ready to ship.

Windsparrow Studio accepts credit card (MasterCard, Visa, Discover, and American Express), PayPal invoicing, and checks. Please make checks payable to Windsparrow Studio. Orders prepaid by check will ship once the check is cleared. Returned checks are subject to a \$35 fee.

Net10 may be requested after 3rd reorder.

Net30 is not offered at this time.

-SHIPPING

Orders ship from my studio in Port Townsend, WA. Shipping is not included in the wholesale prices listed. Shipping cost will be added to your invoice when your order is placed. Unless other arrangements have been made, orders ship via USPS Priority Mail (flat rate box) or UPS Ground (for larger orders).

Windsparrow Studio does not offer drop shipping.

-CONSIGNMENT

Windsparrow Studio does not accept consignment orders.

-RETURNS

Windsparrow Studio does not accept Returns.

No cancellations or exchanges once payment is made.

But please contact me if you have any problems with your order!

-DAMAGES AND DEFECTS

Defective items may be exchanged for product or credit. Please report damages or defective merchandise within five days of receipt. Note that refused packages will be charged full shipping, handling, and any other charges incurred. Windsparrow Studio is not responsible for items lost or stolen in transit.

-TURN-AROUND TIME

Orders are hand made one at a time and I do get BUSY! Turn-around time is generally 1-3 weeks, but can be longer during certain times of the year. Please check in for updates on turn-around times. ORDER EARLY TO BE SURE YOU RECEIVE YOUR LOVELIES IN TIME!

-EXCLUSIVITY

I honor selective distribution agreements with existing accounts. However, if you have a gallery in a large city, I will sell to other galleries in that city as long as they are a reasonable distance from you. I will manage exclusivity for separate lines in the same area on a case-by-case basis. To maintain exclusivity for your community, I require a minimum of \$500 a year in wholesale purchasing. If the minimum is not met, I reserve the right to seek another exclusive dealer.

-PHOTOGRAPHY: It is preferred that any images of Windsparrow Studio's work be of professional quality. I will happily supply photos upon request. Windsparrow Studio's photos and copy on the internet may be used with prior permission.

-PACKAGING AND DISPLAY: Scarves and Skinny Scarves are neatly folded and secured with elegant paper label bands. Hangtags are attached inside. Headbands have coordinating label. Flags are packaged in a clear bag with header showing designs and suggestions for use. All items are easy to handle and display. Scarves and flags look great and sell fast when displayed hanging. Hang examples up and decorate your store!